

MGA SAFETY, SECURITY AND QUALITY POLICY

MGA, with partnership and active involvement of its managers and employees, will conduct its business in a manner that ensures the health and safety of its employees, customers, the general public, its contractors, agents, subsidiary, and associated companies while meeting its obligations under all applicable regulations and standards: at global level, with International Air Transport Association (IATA) and the International Civil Aviation Organization (ICAO), at European level with the European Aviation Safety Agency (EASA), at Ukrainian level with the State Aviation Authority of Ukraine (SAAU), at Bermuda level with the Bermuda Civil Aviation Authority (BCAA) and nationally with the Directorate General of Civil Aviation (DGCA) of Turkey.

We will constantly monitor all sources of information both internal and external, as we are willing to make changes as necessary to keep the management system refreshed.

We will ensure management of safety risks to operations & maintenance activities, promote safety awareness, establishment of a safety culture and continually improve quality, safety and security performance.

Our commitment is to:

- Apply Human factors principles,
- Recognize that compliance with procedures, quality standards and all applicable legislation is the duty of all personnel to meet all the applicable requirements, and adopt practices to improve safety standard,
- Recognize the need for all personnel to cooperate with the compliance monitoring and internal investigations,
- Recognise the need for all personnel to cooperate with the quality auditors,
- Provides necessary human and financial resources for the implementation of the quality, safety and security policy and takes such other steps as may be necessary, to ensure a high level of awareness among employees of their duties and responsibilities to themselves and others,
- Run inspection and audit programs that provides feedback and results in timely preventive, corrective and improvement actions -such inspection and audit programs shall cover externally supplied systems and services to support our operations,
- Encourage effective reporting and communication of internal quality, safety and security related issues,
- Establish and operate hazard identification, reporting and risk management processes,
- Ensure that no action will be taken against any employee who discloses safety concern, unless such disclosure indicates, beyond any reasonable doubt, an illegal act, gross negligence, or a deliberate or wilful disregard of regulations or procedures which are considered as unacceptable behaviours. Apart from these unacceptable acts, disciplinary action would not apply,
- Measure and monitor safety performance against realistic safety performance indicators and safety performance targets,
- Train all organisation staff to be aware of human factors and set a continuous training programme in this field.

Employees will, as a condition of employment commit to the principle that:

SAFETY IS PRIMARY RESPONSIBILITY OF ALL MANAGERS AND EMPLOYEES!



M. Abdullah ÇİTÇİ
Accountable Manager